



National Resource Center on Domestic Violence

EFFECT OF THE HOLIDAYS ON CALLS TO THE NATIONAL DOMESTIC VIOLENCE HOTLINE Comparing Average Call Volume to Holiday Volume (2007-2016)

These statistics represent the experience of the National Domestic Violence Hotline (NDVH) only. Representatives of state and local programs, along with representatives of law enforcement and medical staff, may have different seasonal experiences with victims and survivors of domestic violence.

Table A: Average Calls vs. Thanksgiving Holidays—Number of Calls to the NDVH, 2007-2016

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
<i>Average Week</i>	3829	4090	4189	5257	5110	5075	4725	5271	5859	5801
Thanksgiving Week	3285	3487	3546	4741	4080	4060	4214	4483	4718	4730
The Week After	3759	3831	4102	5432	5244	5207	4769	5257	5390	5527
<i>Average Day</i>	547	584	598	751	730	725	675	753	837	829
Thanksgiving Day	290	332	341	376	344	340	438	460	411	486

Table B: Average Calls vs. Christmas and New Year's Holidays—Number of Calls to NDVH, 2007-2016

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
<i>Average 17 day period</i>	9846	10512	10764	13518	13140	13050	12150	12801	14229	14093
Dec 15 to Jan 1	8540	10094	8367	12259	9958	9788	10991	12565	12508	13092
<i>Average 13 day period</i>	7658	8176	8372	10514	10220	10150	9450	9789	10881	10777
Jan 2 to Jan 15	8415	9413	7511	10702	9161	9001	9644	11136	10351	10871
<i>Average Day</i>	547	584	598	751	730	725	675	753	837	829
Christmas Eve	370	452	304	470	420	421	503	584	530	531
Christmas Day	270	394	258	374	359	355	381	421	450	560
New Year's Eve	523	669	422	569	398	395	546	579	616	634
New Year's Day	428	508	341	604	429	499	570	591	611	650